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## **New 2020 committee and 2019-2020 annual report**

The **User's Committee Argyle / St-Lambert** is a resource for all residents and their relatives of the **CHSLD Argyle** and the **Résidence Les Écluses St-Lambert**.

Our mission is to ensure respect of all residents and recognition of their rights and freedoms.

Your committee is comprised of volunteers who listen to you, inform you and promote your quality of life and evaluate your level of satisfaction with the services provided by the institution and your committee.

The committee defends your rights as well as your personal and collective interests with the institution or the appropriate competent authority. In this sense, the committee can assist you, on demand, in any action including filing a complaint.

The 2019-2020 Annual Report is available on request by phone (450) 465-1401, ext. 21874, by email [cduasl@hotmail.com](mailto:cduasl@hotmail.com) or on <https://www.cduasl.ca/fr/rapport-annuel-2019-2020/>

**Our priority : « The raison d'être of services is the person who requires them. »**

Following our the committee meeting held August 14, 2020, here are the members of your committee :

- **Daniel Gagné**, President and Treasurer
- **Hélène Blanchard**, Vice-President and Secretary
- **Liliane Richer**, administrator and resident
- **Michel Caron**, administrator

<https://www.cduasl.ca/en/to-serve-you/>